As an essential services provider that remains open to serve customers who rely on us to get employees to and from work, we want to ensure our ongoing commitment to the well-being of our riders.

**OUR RESPONSE. OUR RESPONSIBILITY.**
In response to COVID-19, we worked closely with Commute groups, employers and public sector partners to understand their specific needs, and we responded to the evolving situation by providing:
- Consistent communication on safety and cleaning
- Waived 30-day termination notice requirement
- Options to split vanpools for social distancing
- Empty seat subsidies for low occupancy vehicles
- Idle vanpool options to maintain vanpool continuity

**COMPLETE CLEAN CHECKLIST**
We’ve compiled a vehicle cleaning checklist with recommendations from a variety of health authorities, and we’re encouraging our riders to pledge to clean their vehicles daily to help protect their van families.

**VANPOOLS CONTROL THEIR COMMUTES**
- **Van family:** Riding with the same commuters day after day provides a level of assurance and accountability to one another
- **Rider rules:** Commute groups make their own rules, sharing driving, cleaning and maintenance responsibilities
- **Limited exposure:** With limited capacity, vanpools inherently minimize exposure to others when compared to larger and more populated commuting options

**PARTNERSHIP**
We provide a turnkey commuter program to enhance your overall transit system:
- Regain confidence in public transit
- Increase service flexibility, while filling gaps
- Generate additional funding
- Provide asset management and risk transfer
- Maintain compliance with NTD reporting and federal/local regulations

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